APPENDIX III: c. Acceptance, Acceptance, test procedures (standard terms) – type 2

In this Schedule IIIc the Acceptance Testing Period shall be the time the Parties have agreed to perform the Acceptance test.

1. *Acceptance Testing dates:* Acceptance Testing will be conducted incrementally, as each part of the system functionality is delivered (please see point 4 below). The dates for Acceptance testing are documented in the approved Project Plan defined in a PID (Appendix IIIa). Changes to the Acceptance test time, will have to be mutually accepted by both parties and documented.
2. *Requirements:* The Acceptance Testing will be carried out against a set of Users´ Stories with corresponding Acceptance Criteria. User-stories with Acceptance Criteria will be defined and agreed, based on the Customer requirement specification (Appendix IIId),. The agreed User Stories will constitute the entire scope of the Acceptance Testing.
3. *Defect:* Defects are defined in Our Service Level Agreement (SLA) which forms a part of Our standard licence agreement. Defects are categorized into different Severity Levels depending on the effect they have.
4. *Our test:* Prior to Acceptance Testing, We will conduct Our own tests and make relevant corrections.
5. *Incremental testing:* The Acceptance Testing will be done incrementally, following one or more Work Packages/Sprints once a certain delivery is made available for testing. You will test applicable User-stories. Successful testing of a User story shall be considered as acceptance of the respected User-story, and the System functionality that User-story relates to.
6. *Designated Equipment:* The Equipment, hardware and software, used for the purpose of testing and operation, as defined in Appendix V. In the event that no Designated Equipment is defined in Appendix V, the term Designated Equipment shall, for the purposes of this Appendix IIIc , be defined as the Equipment that is used for the Acceptance testing. It is Your responsibility that the Designated Equipment sufficiently reflects your operational environment and needs, for the purposes of conducting the Acceptance test.
7. *Acceptance testing:* according to the Project plan in the relevant PID (Appendix III a), You will perform Acceptance Tests, to test the entire System and whether the System materially conforms to the Agreement.
8. *Testing time:* After a delivery is made available for testing by Us, You will have 5 days to perform tests and send a Testing Report, notifying of Defects, if any. If no notification is sent within that time, the delivery shall be deemed accepted.
9. *Testing process:* Within the Testing time You will handle the testing and notify any defect
   1. If the System, when used on the Designated Equipment, fails to conform to the User-story Acceptance Criteria, or does not contain an agreed functionality, You shall notify Us in writing of all such Defects, by the means of a Testing Report, within the Testing time.
   2. In case the correction of such Defect is necessary to continue the testing activities of a certain User Story, We will correct the Defect as soon as possible and the testing activities for that particular User Story will be suspended until such correction has been completed.

3. Defects with an agreed Severity Level 1 or 2 will prevent Acceptance of a delivered functionality, unless specifically accepted by both parties. The occurrence of Defects with Severity Level 3, 4, or 5, will not prevent Acceptance. Defects with Severity Level 1 and 2 will be remedied and successfully re-tested as soon as possible, and no later than 10 days after We have received the Testing Report. Defects with Severity Level 3 and 4 will be remedied in accordance with the project timeline and the SLAs (which form a part of Our standard licence agreement)

4. Your failure to notify Us in writing of any known Defect within 5 days after the last day of the Acceptance Testing Time shall be deemed to constitute Acceptance of the System and its functionality as delivered.

5. In case new Defects are detected or corrections result in new Defects, such new Defects will follow the same process as described above.

10. Change requests and suggestions for implementations that are different to the ones in the Agreement or addressed during workshops, shall be agreed on in a change-order, and will be handled separately and will not be a cause for non-acceptance.

11. *Your Acceptance:* After each incremental test has been concluded with an accepted User-story, You have accepted the part of the System that User-story relates to and that part of the System is considered delivered by Us. Once all User-stories (requirements) are accepted, other than licensing and subscription for usage, and we have informed you that the system is installed on the hosting platform as defied in Appendix V, You have accepted the System as a whole and it is considered delivered by Us. If you start use of the System, it is considered Accepted.

Defect after Acceptance are handled in accordance with standard SLA's.